

The 2014 WOLVERHAMPTON Declaration on improving outcomes for people of all ages experiencing mental health crisis NOVEMBER 2014.

We, as partner organisations in WOLVERHAMPTON will work together to put in place the principles of the National Concordat to improve the system of care and support so that people of all ages in crisis as a result of a mental health difficulty are kept safe and well supported. We will help them to find the help they need whatever the circumstances and from whichever of our services they turn to first.

We will work together to prevent crises occurring whenever possible. We will do this by intervening to support people at risk of mental health crisis an early stage and by ensuring that all of our interventions focus on helping people experiencing mental health difficulties to achieve recovery and stay well.

We will support individuals, families and communities who are particularly vulnerable or at risk and we will ensure that targeted interventions in terms of mental health promotion and crisis prevention and support reach people and communities with the greatest levels of need and vulnerability.

We will respond with awareness and sensitivity to our City's diverse demographic in terms of culture and ethnicity and acknowledge the unique needs of seldom heard groups and communities such as the LGBT community.

We will work together to make sure that we focus on mental health prevention and the development of personal resilience skills across the lifespan.

We will work together to co-ordinate our responses to meeting the needs of vulnerable people in urgent situations. We will ensure that our services work together to make sure that people of all ages receive the right care at the right time from staff who respond with professionalism and compassion to ensure the best possible outcomes.

We will do our very best to make sure that all relevant public services, contractors and independent sector partners support people with a mental health problem to help them recover. We will work towards developing ways of sharing information to help front line staff provide better responses to people in crisis.

We are responsible for delivering this commitment in WOLVERHAMPTON by putting in place reviewing and regularly updating an action plan.

We will do this working in partnership with service users and carers and working across agencies and with a focus upon the broader determinants of health and mental health.

This declaration supports 'parity of esteem' between physical and mental health care in the following ways:




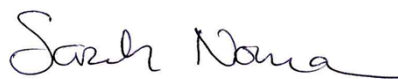
- By agreeing a shared 'care pathway' to safely support, assess and manage anyone who asks any of our services in WOLVERHAMPTON for help in a crisis. This will result in the







best outcomes for people with suspected serious mental illness, provide advice and support for their carers, and make sure that services work together safely and effectively.

- By working together to improve individuals' experience (professionals, people who use crisis care services, and carers) and reduce the likelihood of harm to the health and wellbeing of patients, carers and professionals.
- By making sure there are safe and effective services with clear and agreed policies and procedures in place for people in crisis, and that organisations can access services and refer people in the same way as for physical health and social care services.
- By all organisations who sign this declaration working together and accepting our responsibilities to reduce the likelihood of future harm to patients and service users, their families and carers, the staff that work in our services and the wider community and by working together to support people of all ages to recover and achieve improved quality of life and wellbeing.





We, the organisations listed below, support this Declaration. We are committed to working together to continue to improve crisis care for people with mental health needs in WOLVERHAMPTON.

Electronic signatures of Chief Executive Officers and Directors of concordat partners






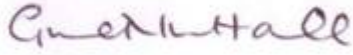
| Name | Signature |
|--|--|
| <p>Helen Hibbs Chief Accountable Officer NHS Wolverhampton Clinical Commissioning Group.</p> |  |
| <p>Noreen Dowd Interim Director Strategy and Solutions, NHS Wolverhampton Clinical Commissioning Group.</p> |  |
| <p>Vivienne Griffin Service Director – Disability & Mental Health, Wolverhampton City Council.</p> |  |
| <p>Sarah Norman Strategic Director – People Wolverhampton City Council.</p> |  |

| Name | Signature |
|---|--|
| <p>Emma Bennett Service Director – Children & Young People.</p> |  |
| <p>Councillor Sandra Samuels - Cabinet Member for Health and Well Being.</p> |  |
| <p>Ros Jervis Director – Public Health and Wellbeing.</p> |  |
| <p>David Ashford Head of Clinical Practice – Mental Health West Midlands Ambulance Service NHS Foundation Trust.</p> |  |
| <p>Superintendent Allan Gregory Midland Sub-divisional Commander British Transport Police.</p>  <p>BRITISH TRANSPORT POLICE</p> |  |

| Name | Signature |
|--|--|
| <p>Jas Pejatta</p> <p>Head of Walsall & Wolverhampton Probation – SWM Community Rehabilitation Company.</p>  |  |
| <p>David Jamieson</p> <p>West Midlands Police and Crime Commissioner.</p>  |  |
| <p>Dave Edwards Operations Commander West Midlands Fire Service.</p>  |  |
| <p>Anna Lunts Chief Executive Creative Support</p>  |  |

| Name | Signature |
|--|--|
| <p>Mr Melvin Passmore Wolverhampton Mental Health Stakeholder Forum.</p> |  |
| <p>John Wade Managing Director for Support, Innovation & New Ventures Bromford Housing Association.</p> |  |
| <p>Alison Shea Mohammed Chief Operating Officer Rethink.</p>  |  |
| <p>Alicia Spence Afro-Caribbean Cultural Initiative.</p> |  |
| <p>Vanessa Biddulph Service Manager Voiceability. Black Country</p>  |   |

| Name | Signature |
|--|--|
| <p>Lesley Roberts</p> <p>Chief Executive Officer</p> <p>Wolverhampton Homes.</p>  <p>Wolverhampton Homes</p> |  |
| <p>Janet Meredith, Project Co-ordinator</p> <p>Base 25.</p>  |  |
| <p>Jamie Edwards</p> <p>National Probation Service</p> |  |

| Name | Signature |
|---|---|
| <p>Mike O'Hara Superintendent – Local Policing Wolverhampton LPU</p>  |  <p>Sept 2018</p> |
| <p>Karen Dowman, Chief Executive</p> <p>Black Country Partnership  NHS Foundation Trust</p> |  |
| <p>Gwen Nuttall Chief Operating Officer Royal Wolverhampton NHS Trust</p> <p>The Royal Wolverhampton  NHS Trust</p> |  |

Glossary of terms used in this declaration

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| <p>Concordat</p> | <p>A document published by the Government. The Concordat is a shared, agreed statement, signed by senior representatives from all the organisations involved. It covers what needs to happen when people in mental-health crisis need help. It contains a set of agreements made between national organisations, each of which has a formal responsibility of some kind towards people who need help. It also contains an action plan agreed between the organisations who have signed the Concordat. Title: Mental Health Crisis Care Concordat – Improving outcomes for people experiencing mental health crisis Author: Department of Health and Concordat signatories Document purpose: Guidance Publication date: 18th February 2014 Link: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/281242/36353_Mental_Health_Crisis_accessible.pdf</p> |
| <p>Mental health crisis</p> | <p>When people – of all ages – with mental health problems urgently need help because of their suicidal behaviour, panic attacks or extreme anxiety, psychotic episodes, or behaviour that seems out of control or irrational and likely to put the person (or other people) in danger.</p> |
| <p>Parity of esteem</p> | <p>Parity of esteem is when mental health is valued equally with physical health. If people become mentally unwell, the services they use will assess and treat mental health disorders or conditions on a par with physical illnesses. Further information: http://www.england.nhs.uk/ourwork/qual-clin-lead/pe</p> |
| <p>Recovery</p> | <p>One definition of Recovery within the context of mental health is from Dr. William Anthony: “Recovery is a deeply personal, unique process changing one’s attitude, values, feelings, goals, skills, and/or roles. It is a way of living a satisfying, hopeful, and contributing life. Recovery involves the development of new meaning and purpose in one’s life as one grows beyond the catastrophic effects of psychiatric disability” (Anthony, 1993) Further information http://www.imroc.org/</p> |